

**Exam MB-330 All Actual Questions(2025/10/23)**

Question #1

Topic 18

**Introductory Info**

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -

Wide World Importers is a distribution company whose primary customers are small boutique shops which sell globally-sourced products including unique or hand-crafted items such as perfumes and ceramicware. Through the Wide World Importers sales cycle, the commission-based sales team identifies opportunities and negotiates with shops by using a quoting process. The products may or may not already exist in the company's current product list. The company has the following divisions and areas of responsibility:

Division	Responsibilities
Sales	Source customers, generate quotes
Inventory	Create products and associated setups, manage costing
Compliance	Define testing, set up regulatory requirements
Customer service	Create and manage orders

Current environment -

Wide World Importers use Dynamics 365 Finance and Dynamics 365 Supply Chain Management. There is a single legal entity. The primary distribution center for the company is located in Las Vegas, Nevada, USA. There is an additional warehouse in California which receives imported goods from container ships. When goods are received in California, the goods are

transferred to Nevada for distribution. No orders are shipped directly from California.

#### Requirements. Sales -

The company has two teams of sales representatives: East and West. Each team has one representative for each of the following categories of goods: perfumes, ceramicware, and all other goods. Sales representatives are paid commissions based on sales. Commissions must be paid based on the home office location for customers. For example, commission for a customer that is headquartered in the Western United States is paid to the West group of sales representatives.

Sales representatives are responsible for driving new business. Company executives must be able to see metrics that define the companies that the sales representatives is targeting, where there is potential to do business, and where quotes are being generated. Customer records must not be created until a sale is confirmed.

The sales team quoted a new perfume for a customer named Customer1. The customer has shipping locations in the following regions: United States, Austria, and Japan. Sales must only be made to the US and Japan due to product ingredients.

Automated checks must be put into place so that users do not have to remember to select the correct item.

#### Requirements. Testing -

The company periodically performs testing on ceramicware as it is received to determine whether the products contain lead.

The company labels and markets ceramicware as Lead Free or Not for food use. Perfumes may contain restricted ingredients that cannot be sold to customers in the European Union. The company performs testing on perfumes and has processes to ensure that perfumes containing restricted ingredients are not sold to customers in Europe.

Ten percent of all ceramicware items received must be tested for lead. The process for managing testing must be automated. There must be tolerances setup that define the acceptable amount of lead levels in a product.

#### Requirements. Inventory management

The inventory team must control costing of items by using FIFO principles. The finance team must be able to see updated FIFO adjustments throughout the month but will only settle FIFO for month-end reporting.

Inventory close must be run at the end of each month. A report must be provided to the finance team that includes the physical quantities and inventory value for items, with totals at the bottom. The warehouse team needs a similar report but does not want the inventory value included.

During inventory close, some items cannot be fully costed because the issue cannot be settled against the receipt. The finance team must know which items were excluded.

#### Other inventory requirements -

Inventory must be reserved against physical inventory.

Items must be grouped so that the inventory costing can be posted to the ledger by using the following groups: perfumes, ceramicware, other goods.

All goods are FIFO. Financial reports must be grouped by these three categories, even though transactions from all categories post to the same ledger accounts.

Wide World Importers plans to import a specific type of pottery from a local company in Mexico that makes the goods. The pottery must be available in orange or red colors. The cost is the same regardless of the color selection.

A new line of perfumes is being introduced. The procurement team must be able to identify which perfumes are men's or women's fragrances, and must be able to further categorize perfumes as Perfume, Eau de Perfume, Eau de Toilette, Eau de Cologne, or Eau Fraiche.

You must set up a structure of products for classifying each item for purchase, sales, and reporting analysis.

#### Issue -

Customer service representatives report that some inventory shows as ordered reserved when the ordered reserved parameter is turned off.

An item that typically carried is out of stock. A customer named Customer2 wants to place a special rush order for the item.

This will result in a significantly increased cost from the supplier. The finance team does not want to have this special order affect the FIFO tiers.

### Question

DRAG DROP -

You need to configure the system to meet the inventory team cost control requirement.

Which processes should you run? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Processes	Requirement	Process
Inventory Aging Report	Daily Process	Process
Inventory Close	Monthly	Process
Inventory Recalculation		
Reverse Close		

### Correct Answer:

Processes	Requirement	Process
Inventory Aging Report	Daily Process	Inventory Recalculation
	Monthly	Inventory Close
Reverse Close		

Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/cost-management/inventory-close>

### Comments

**globeearth** 1 week, 1 day ago

Requirement 1: Daily Process: c. Inventory Recalculation

Run this daily to provide the finance team with updated FIFO cost adjustments throughout the month, ensuring visibility into interim inventory values without finalizing them.

Requirement 2: Monthly Process: b. Inventory Close

Run this at the end of each month to settle FIFO costs, update the ledger, and generate the required reports with quantities, values, and exclusions.

upvoted 1 times

**HelenaKaiser** 1 year, 4 months ago

Should the first one not be Inventory Aging Report??

upvoted 2 times

**Deetss** 8 months, 2 weeks ago

I think inventory recalculation is correct. The key phrase being "...must be able to see updated FIFO \*adjustments\*..." but will

I think inventory recalculation is correct. The key phrase being "must be able to see updated FIFO adjustments" but will only settle FIFO for month-end reporting." The inventory recalculation allows for adjustments but doesn't make settlements: <https://learn.microsoft.com/en-us/dynamics365/supply-chain/cost-management/inventory-close#inventory-recalculation-and-the-general-ledger>

upvoted 2 times

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Question #2

Topic 18

HOTSPOT -

You need to configure the inventory reports.

Which configuration settings should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

**Requirement**

Configure the system to support the reports for the inventory control and warehouse teams.

**Report option**

▼
Report ID
Resource ID
Detail Level
Inventory

Enable totals for the inventory close report.

▼
Disable Summarize Print Totals
Enable Summarize and Print Totals
Inventory
Resource Group

Correct Answer:

**Answer Area**

**Requirement**

Configure the system to support the reports for the inventory control and warehouse teams.

**Report option**

▼
Report ID
Resource ID
Detail Level
Inventory

Enable totals for the inventory close report.

Disable Summarize Print Totals
Enable Summarize and Print Totals
Inventory
Resource Group

## Comments

**mondays** 1 year ago

Question: Configure the system to support the reports for inventory control and warehouse item [not financial report]

Options:-

Inventory – Set this option to Yes to show the inventory values. You can then reconcile those values with the general ledger account balance

Resource ID – Set the View option to Yes to display a column that identifies the item for each row

Resource ID more likely.

Q2: Enable Summarize and Print Totals

upvoted 1 times

**Kev\_Sharp** 1 year ago

D. Inventory

B. Enable Summarize and Print Totals

Requirement

"A report must be provided to the finance team that includes the physical quantities and inventory value for items, with totals at the bottom. The warehouse team needs a similar report but does not want the inventory value included."

Difference between the reports is the inclusion of the inventory value. Based on <https://learn.microsoft.com/en-us/dynamics365/supply-chain/cost-management/inventory-value-report-storage#report-configuration>

"Inventory – Set this option to Yes to show the inventory values."

To enable totals see "Total quantity and value – Set this option to Yes to display columns that show the total quantity of physical inventory (and financial quantities) and the total amount of physical inventory (and financial amounts). You can set this option to Yes only if the Summarize physical and financial values option is set to No." this is at the same link.

upvoted 2 times

**Lilliam** 2 years, 10 months ago

Yes, the resource ID on a inventory value report represent the item and user can choose to display totals at either the resource ID, group , or qty and value. Inventory Value Report Storage is the new report available for this purpose in D365 F&O

upvoted 1 times

**AntoonvM** 3 years, 1 month ago

where can a resource ID be specified in an inventory report?

upvoted 1 times

**E\_tech07** 3 years, 1 month ago

Not sure of this either.

upvoted 1 times

**H\_Incandenza** 1 year, 4 months ago

Cost MGMT > Inventory Accounting Policies Setup > Inventory Value Reports.

It's a very vaguely worded field, but you can read about it here:

<https://learn.microsoft.com/en-us/dynamics365/supply-chain/cost-management/inventory-value-report-storage>

upvoted 1 times

**[Removed]** 3 years, 2 months ago

Disable?

upvoted 3 times

**E\_tech07** 3 years, 1 month ago

Enable, is the right option

upvoted 4 times

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Question #3

Topic 18

HOTSPOT -

You need to configure settlement reports for the finance team.

Which processes should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Requirement	Process
Identify Items that are not fully settled.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div>                     Print Inventory Close Log                      Run Recalculation                      Print Inventory Valuation Report                      Post Purchase Registrations                 </div>
Reconcile differences between the expected and actual inventory values.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div>                     Post Purchase Invoices                      Post Purchase Registrations                      Post Sales Picking Lists                      Post inventory adjustments                 </div>

Correct Answer:

**Answer Area**

Requirement	Process
Identify Items that are not fully settled.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div>                     Print Inventory Close Log                      Run Recalculation                      Print Inventory Valuation Report                      Post Purchase Registrations                 </div>
Reconcile differences between the expected and actual inventory values.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div>                     Post Purchase Invoices                      Post Purchase Registrations                      Post Sales Picking Lists                      Post inventory adjustments                 </div>

**Comments**

Lilliam Highly Voted 2 years, 4 months ago

I agree with inventory adjustments too.

upvoted 6 times

**globeearth** Most Recent 5 months, 2 weeks ago

Requirement 1: a. Print Inventory Close Log

The Inventory Close Log, generated after running Inventory Close, explicitly lists items not fully settled, fulfilling the finance team's need to identify exclusions.

Requirement 2: a. Post Purchase Invoices

Posting purchase invoices updates the actual cost of inventory receipts, which is a common source of value discrepancies in FIFO costing (e.g., if an invoice cost differs from the initial receipt estimate). This process ensures the system reflects accurate costs, enabling proper settlement during Inventory Close and reconciling expected versus actual values.

upvoted 1 times

**Max2969** 1 year, 2 months ago

Correct.

<https://learn.microsoft.com/en-us/dynamics365/supply-chain/cost-management/inventory-close>

"For each run of the closing procedure, the system indicates whether a log that contains the warnings is stored and can be viewed.

If you receive many warnings in the message, we recommend that you perform the following actions:

-Update receipts financially.

-Advance the closing date.

-Reevaluate the business procedures."

upvoted 2 times

**Bukhari** 1 year, 2 months ago

Inventory adjustment is the correct

upvoted 2 times

**Vnes80** 1 year, 5 months ago

Should be purchase invoices for the second one

<https://learn.microsoft.com/en-us/dynamics365/supply-chain/cost-management/inventory-close>

upvoted 1 times

**PrzemoK** 2 years, 3 months ago

I think that after posting purchase invoice the value of inventory could change accordingly

upvoted 2 times

**AntoonvM** 2 years, 7 months ago

How does the posting of purchase registration reconcile differences?

upvoted 1 times

**E\_tech07** 2 years, 7 months ago

I believe, Inventory adjustments is the right answer

upvoted 6 times

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Question #4

Topic 18

You need to identify the cause for the inventory issue reported by customer service representatives.  
What is the root cause?

- A. Run inventory close process.
- B. Ordered reserved box should be checked, this will disable quantities.
- C. Turn on automatic reservation.
- D. Ordered reserved quantity is due to marking. Most Voted**
- E. Turn off automatic reservation.

**Correct Answer:** D

*Community vote distribution*

D (100%)

**Comments**

**H\_Incandenza** Highly Voted 10 months, 3 weeks ago

Selected Answer: D

I had to personally check this and the answer is correct:

1. Sales order with a FIFO item.
2. No quantities on hand, but 2 ordered in total (incoming).
3. Create the line with ordered reserved setting on. This allows me to generate the reservation for items that are not yet physically received, and I see the reserved quantity in the "ordered reserved" column of the on-hand inventory.
4. Uncheck the "ordered reserved" setting but turn automatic reservation on.
5. Delete and re do the line: with these settings I saw my reserved quantity listed in "On Order" but nothing in "ordered reserved."
6. Delete and start again with automatic reservation off: this time, no reservation, go straight to marking.
7. After marking, this both reserved and marked my item, sending the quantity to the "Ordered Reserved" column.

upvoted 7 times

**globeearth** Most Recent 5 months, 2 weeks ago

Selected Answer: D

Marking (D) stands out because it bypasses the "ordered reserved" setting. In a sales-driven environment like Wide World Importers, where the sales team negotiates with boutiques and products may not exist in the current list, marking could be used to ensure specific incoming stock (e.g., transfers from California or new purchases) is reserved for a customer's order. This would cause the inventory to show as "ordered reserved" even with the parameter disabled.

cause the inventory to show as "ordered reserved" even with the parameter disabled.  
upvoted 1 times

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Question #5

Topic 18

HOTSPOT -

You need to configure the system to meet the item testing requirements.

How should you configure the system? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Configuration	Value
Event type	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; padding-right: 5px;">▼</div> <div style="padding: 2px;">Product Receipt</div> <div style="padding: 2px;">Report as Finished</div> <div style="padding: 2px;">Registration</div> <div style="padding: 2px;">Ended</div> </div>
Quality specification	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; padding-right: 5px;">▼</div> <div style="padding: 2px;">10 percent</div> <div style="padding: 2px;">Fixed Quantity of 10</div> <div style="padding: 2px;">Fixed Quantity of 90</div> <div style="padding: 2px;">90 percent</div> </div>

**Answer Area**

Correct Answer:

Configuration	Value
Event type	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; padding-right: 5px;">▼</div> <div style="padding: 2px; background-color: #e0f2f1;">Product Receipt</div> <div style="padding: 2px;">Report as Finished</div> <div style="padding: 2px;">Registration</div> <div style="padding: 2px;">Ended</div> </div>
Quality specification	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; padding-right: 5px;">▼</div> <div style="padding: 2px; background-color: #e0f2f1;">10 percent</div> </div>