

Exam MB-330 All Actual Questions(2025/10/23)

Question #1

Topic 10

Introductory Info

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -

Best for You Organics Company started as a home - based business. The founders began making handmade soaps and bath products in their kitchen. As sales increased, the business established a production facility and distribution center that supplies three retail stores.

Soaps and bath products are manufactured in the production facility and are stocked in the warehouse for distribution to the retail stores.

Employees at retail stores use mobile point of sale (MPOS) tablet devices to sell the products to customers.

The company structure is a single legal entity with two sites as shown in the diagram below:





Current environment -

Best for You Organics plans to introduce a new product line of face creams. Each product in the new line uses the same base ingredients but includes a different extract (for example, lime, avocado, kiwi). The marketing department is preparing to introduce the new product line. Minimal inventory will be held in the warehouse.

The company uses a cloud-based deployment of Dynamics 365 Supply Chain Management to manage finances for all company operations and locations. The company does not use Bill of Materials (BOM) versioning.

The production and warehouse facility is set up with the following organizational hierarchy:

User	Role
OpsManager	Operations manager
Employee1	Inventory control
StoreManager	Store manager
Employee2	Receiving clerk
Employee3	Shipping clerk
Employee4	Warehouse worker
Employee5	Production worker
Employee6	Store order clerk

External customers include:

CustomerA: a walk-in store customer (business-to-consumer)

CustomerB: a customer with an existing account (business-to-business)

External vendors include:

VendorA: a trucking company

VendorB: a raw materials supplier

Requirements. General -

The new product line must be set up in the system and readily available for sale when the company introduces the product line to the public at an upcoming trade show.

Requirements. Production -

You must configure the system to produce the new products:

Ensure that the warehouse stocks the minimum quantities of raw materials to produce the products.

Use a single version per item.

Implement FIFO inventory valuation methods.

Track raw and finished goods using different General ledger accounts.

Use a primary location to determine where to stock product in the warehouse.

Configure alternate locations in the warehouse to hold overstock products and refill the primary location as-needed.

Requirements. Shipments -

You identify the following requirements related to shipping:

Ship product to retail stores weekly.

Stores require a packing slip to check in merchandise. Drivers require transport documentation and charge per mile to the stores.

Shipments to Store1 must be scheduled for Monday, Wednesday, or Friday. Store1 will sometimes pick up their own deliveries when an order is small because they have their own van. Shipments to Store2 and Store3 must be scheduled for Tuesday or Thursday.

You must transmit Advance Shipping Notifications (ASN's) to the stores prior to deliveries

You must transmit Advance Shipping Notifications (ASNs) to the stores prior to deliveries.

Set up the system configuration to allow for store transfers.

Set up the system so that products may be shipped to the retail stores as bulk orders.

Set up the transport providers to deliver products from the warehouse to the retail stores.

Requirements. Reporting -

Once the new products are available in stores, review 30 days of historical sales data from day-to-day transactions will determine the reorder quantities.

Set up reporting to allow the product line to be costed and tracked independent of other items.

Requirements. Pricing and inventory

You identify the following requirements related to pricing and inventory:

Determine the quantity of the new products that can be produced and ready for sale within the first 90 days. Ensure that specialty packaging is on hand for retail sales. The packaging must be shipped directly to the stores from the vendor.

Stores must not inventory the packaging materials. Stores must maintain a 30-day supply of specialty packaging materials.

Stores must reorder packaging materials as needed.

Retail store customers must pay full retail price. Resellers must receive a 10 percent discount off the list price.

Question

You need to complete the shipments.

What should you do?

A. Confirm the load and generate packing slips and bills of lading.

B. Confirm shipments, generate shipping documents, and send an ASN.

C. Confirm shipments and generate pick/put work.

D. Confirm the load, generate picking lists, and send an ASN.

Correct Answer: B

Reference:

<https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/confirm-a-load-for-shipping>

Comments

6caf793 8 months, 2 weeks ago

A picking list is generated before a load is confirmed. At confirmation, one can generate shipping docs and an ASNs. Therefore, B is correct!

upvoted 1 times

Bukhari 1 year, 9 months ago

B is correct

upvoted 1 times

Alexio 3 years, 8 months ago

The answer is correct... <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/confirm-a-load-for-shipping>

upvoted 4 times

Anthony_D 3 years, 6 months ago

Indeed:

"When an outbound load is confirmed, you can generate shipping documents, such as a *packing slip* or bill of lading to be shipped with the load.

upvoted 1 times

Leo21 3 years, 9 months ago

I think D is correct.

upvoted 2 times

acdasd 3 years, 8 months ago

agreed, as a picking list is required for it to be present in the shipping documents

upvoted 1 times

viking1 3 years, 7 months ago

There's no picking list in the shipping documents, but a packing slip.

upvoted 3 times

Przemok 2 years, 10 months ago

Only those documents are able to print:

- Bill of lading
- Packing slip
- Packing list
- Commercial invoice

So it should not be D. But you need to confirm the load, not a shipment so B does not match also. But definitely you need to send ASN.

So we should choose one of B or D. For me B is closer

upvoted 3 times

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Question #2

Topic 10

HOTSPOT -

You need to consolidate orders and prepare to rate shop shipments.

How should you complete the setup? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Action	Value
Configure shipment setup.	<ul style="list-style-type: none"> Enable the Transportation management and Consolidate shipments parameters. Create a proposed load. Assign a rate engine to a load. Create a proposed load. Enable the Consolidate shipments parameter. Assign an item to a proposed load. Enable items to use Transportation management. Assign items to a proposed load.
Consolidate shipments.	<ul style="list-style-type: none"> Open Shipments, select Lines, and consolidate shipments for the same destination. Open Shipments, select Loads, and consolidate loads for the same destination. Open Loads, select Shipments, and consolidate shipments for the same load. Open Loads, select Shipments, and consolidate shipments for the same destination.

Correct Answer:

Answer Area

Action	Value
Configure shipment setup.	<ul style="list-style-type: none"> Enable the Transportation management and Consolidate shipments parameters. Create a proposed load. Assign a rate engine to a load. Create a proposed load. Enable the Consolidate shipments parameter. Assign an item to a proposed load. Enable items to use Transportation management. Assign items to a proposed load.
Consolidate shipments.	<ul style="list-style-type: none"> Open Shipments, select Lines, and consolidate shipments for the same destination. Open Shipments, select Loads, and consolidate loads for the same destination. Open Loads, select Shipments, and consolidate shipments for the same load. Open Loads, select Shipments, and consolidate shipments for the same destination.

Comments

Sienna Highly Voted 3 years, 9 months ago

I think the first question should choose the first answer. Anyone?
upvoted 11 times

LucasK69 9 months, 2 weeks ago

yes it say so on the webpage
upvoted 1 times

Erikj 3 years, 9 months ago

Would think so also. One cannot direct add item lines to a load.
upvoted 1 times

globeearth Most Recent 5 months, 3 weeks ago

[1] a. Enable the Transportation management and Consolidate shipments parameters. Create a proposed load: Correct. Enabling these parameters activates TMS and shipment consolidation, and creating a proposed load sets the foundation for grouping shipments and rate shopping. [2] d. Open Loads, select Shipments, and consolidate shipments for the same destination: Partial—consolidation into a load isn't necessarily destination-specific unless configured; "same load" is more precise for this context.
upvoted 1 times

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Question #3

Topic 10

HOTSPOT -

You need to create new location directives.

Which values should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Action

Value

Create location directive

	▼
Assign Sequence, Work Type, Site, Warehouse, Directive Code	
Assign Sequence, Work Type, Site, Warehouse, Location	
Assign Site, Warehouse, Location and item	
Assign Site, Warehouse, Work Template	

Define location in

Location Directive Action

	▼
Fixed Locations for the first line, fixed + non-fixed for the second line. Create a query to define location ranges.	
Create a query to define location ranges.	
Create a query for fixed locations.	
Create a query for non-fixed location ranges.	

Correct Answer:

Answer Area

Action

Value

Create location directive

	▼
Assign Sequence, Work Type, Site, Warehouse, Directive Code	
Assign Sequence, Work Type, Site, Warehouse, Location	
Assign Site, Warehouse, Location and item	
Assign Site, Warehouse, Work Template	

Define location in

Location Directive Action

	▼
Fixed Locations for the first line. fixed + non-fixed for the	

second line. Create a query to define location ranges.

Create a query to define location ranges.

Create a query for fixed locations.

Create a query for non-fixed location ranges.

Reference:

<https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/create-a-location-directive> <https://docs.microsoft.com/en-us/dynamics365/supply-chain/transportation/tasks/set-up-location-directive-purchase-order-put-away>

Comments

Luca6 Highly Voted 3 years ago

Q1 should be "Assign Sequence, Work Type, Site, Warehouse, Directive Code". The Location is specified at the line level (location directive action line). Am I wrong?

upvoted 21 times

Sam_Onyx 2 years ago

Correct

upvoted 1 times

Anthony_D 2 years, 11 months ago

Indeed

The fast tab "Location directive" has a Directive code field, no location field.

upvoted 2 times

globeearth Most Recent 5 months, 3 weeks ago

[1] a. The correct values to assign at the header level are: -> Sequence: Defines the order in which the system evaluates this directive relative to others. -> Work Type: Specifies the type of work (e.g., Pick, Put, Replenishment). -> Site: Identifies the site (e.g., "Site 1") tied to the warehouse. -> Warehouse: Specifies the warehouse (e.g., "WH01") where the directive applies. -> Directive Code: Links the directive to a specific process or work template (optional, depending on setup). [2] a. -> Fixed Locations: Predefined locations (e.g., "Aisle 1, Bin 1") for specific items or processes. -> Non-Fixed Locations: Any available location meeting criteria (e.g., capacity, proximity). -> Query: A range or condition (e.g., locations in "Zone 1" or "Aisle 1-5") to dynamically select locations.

upvoted 1 times

LucasK69 9 months, 2 weeks ago

DIRECTIVE COOOOODEEEEEEE

upvoted 1 times

Lilliam 2 years, 4 months ago

Q1 agree with Luca6 it should be the first option.

upvoted 1 times

Anthony_D 2 years, 11 months ago

Second question : "Use a primary location to determine where to stock product in the warehouse. Configure alternate locations in the warehouse to hold overstock products and refill the primary location as-needed."

So first a fixed location for the primary, then Fixed + Non fixed for the alternate.

upvoted 1 times

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Question #4

Topic 10

HOTSPOT -

Employee3 needs to schedule deliveries.

How should Employee3 plan for a carrier to deliver goods to Store2? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Step	Action
Create appointments.	<div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #e0e0e0; padding: 2px;">▼</div> <div style="padding: 2px;"> Select Load for Store2, Outbound, Status. Select All loads, Outbound, Status. Select Load for Store2, Inbound, Status. Select Transfer orders, Inbound, Status. </div> </div>
Add shipping details.	<div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #e0e0e0; padding: 2px;">▼</div> <div style="padding: 2px;"> Select Site, Warehouse, Shipping carrier. Select Site, Warehouse, Shipping carrier, Allow customer pick up. Select Site, Warehouse, Broker ID. Select broker ID, tractor ID, trailer D, allow customer pick up. </div> </div>

Correct Answer:

Answer Area

Step	Action
Create appointments.	<div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #e0e0e0; padding: 2px;">▼</div> <div style="padding: 2px;"> Select Load for Store2, Outbound, Status. Select All loads, Outbound, Status. Select Load for Store2, Inbound, Status. </div> </div>

Select Transfer orders, Inbound, Status.

Add shipping details.

Select Site, Warehouse, Shipping carrier.

Select Site, Warehouse, Shipping carrier, Allow customer pick up.

Select Site, Warehouse, Broker ID.

Select broker ID, tractor ID, trailer D, allow customer pick up.

Comments

Kev_Sharp 1 year ago

Q1 - Select Load for Store2, Inbound, Status

Key constraint here is "Shipments to Store2 and Store3 must be scheduled for Tuesday or Thursday" meaning appointment is made for delivery inbound to Store2, not an appointment for outbound pickup from distribution centre.

upvoted 1 times

EllieG 2 years, 10 months ago

'...plan for a carrier to deliver goods to Store2..' - the correct answer should be for INBOUND, not OUTBOUND?

upvoted 1 times

SDK_1234 2 years ago

Employee 3 is the Shipping clerk so from their view it would be outbound. Inbound if you were the store employee. Correct?

upvoted 1 times

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Question #5

Topic 10

HOTSPOT -

You need to configure transport providers for delivering products to the retail stores from Vendor1.

How should you complete the configuration? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Configuration option	Value
Rating profile	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> ▼ </div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Rating profile with mileage base rating engine</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Rating profile with weight base engine rating</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Mode of Delivery with weight base rating engine</div> </div>
Carrier	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> ▼ </div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Vendor, Carrier, Rating profile</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Customer, Carrier, Rating profile</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Broker, Carrier, Shipment</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Vendor, Carrier, Load</div> </div>

Answer Area

Configuration option	Value
Rating profile	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> ▼ </div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px; background-color: #e0ffe0;">Rating profile with mileage base rating engine</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Rating profile with weight base engine rating</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Mode of Delivery with weight base rating engine</div> </div>
Carrier	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> ▼ </div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px; background-color: #e0ffe0;">Vendor, Carrier, Rating profile</div> </div>

Correct Answer:

Vendor, Carrier, Rating profile
Customer, Carrier, Rating profile
Broker, Carrier, Shipment
Vendor, Carrier, Load

Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/transportation/tasks/set-up-shipping-carriers>

Comments

globeearth 5 months, 3 weeks ago

Given answers are correct

upvoted 1 times

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Question #6

Topic 10

You need to complete the shipments.

- A. Confirm the load and generate packing slips and bills of lading.
- B. Create waves to generate work for shipping loads and send an ASN.
- C. Confirm shipments and generate pick/put work.
- D. Create work for printing shipping documents and send an ASN.

Correct Answer: B

Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/warehousing/wave-processing>

Comments

Grabe 2 years, 2 months ago

Why Answer D is wrong? Create work for printing shipping documents and send an ASN is correct in my opinion
upvoted 2 times

globeearth 5 months, 3 weeks ago

The "Requirements. Shipments -" of the case-study consists of lots of work and not just printing shipping documents, this is the reason B is the valid choice and not D. Also the case -study expects to send ASN and this is the reason A and C is not a valid answer too.

upvoted 1 times

Elo280 1 year, 1 month ago

I assume 'work' is when you work with mobile devices. In this scenario rather wave in use
upvoted 1 times